



Pop-up Gift Store Associate

The Marine Mammal Care Center Los Angeles (MMCC) is a hospital for seals and sea lions located in San Pedro. Our mission is to rehabilitate marine mammals with the goal of releasing them back to their natural environment, and to educate the public about our patients and ocean conservation. The National Marine Fisheries Service depends on MMCC to carry out the important goals of the Marine Mammal Protection Act. As a non-profit organization, MMCC's primary funding is provided by individuals, charitable foundations, private businesses and corporations. MMCC operates with dedicated volunteers and staff working diligently to rehabilitate sick, injured, or malnourished seals and sea lions who are rescued on beaches from north of Zuma all the way to Seal Beach.

Role Description:

The Pop-up Gift Store Volunteer will assist the Fundraising and Development team with gift store sales and operations and guest interaction at MMCC events. This is a vital role as our full in-person gift store is not open to the public due to the on-going pandemic, so we are especially reliant on incoming sales at outdoor pop-up events. This volunteer reports to both the Gift Store Manager and Event Coordinator and will be on-site at the hospital and educational facility in San Pedro, with possible off-site events around LA county. Duties may include:

- Ringing up sales at the outdoor pop-up gift store – operating Square register system
- Accepting donations for the hospital
- Procuring items from the gift store for sales made at the pop-up station outdoors
- Restocking shelves and keeping the pop-up and indoor gift store areas clean and presentable
- Educating guests about the MMCC mission and answering their questions or directing them to the appropriate person

Commitment:

The Pop-up Gift Store Volunteer will commit to helping for a full shift at Fundraising Events. Most events are held on-site at the hospital in San Pedro, and usually are scheduled on weekends. There is approximately one event per month. The volunteer will be aware of upcoming event dates as early as possible.



Requirements:

The Gift Store Volunteer must be 18 years or older. Each volunteer must have reliable transportation to the hospital or surrounding areas for off-site events. Experience in retail is a plus, but not required. The volunteer should be competent in all the following areas:

- Collaboration Skills
- Personal Effectiveness/Credibility
- Flexibility
- Time Management
- Stress Management/Composure

Each selected candidate will participate in a full volunteer on-boarding process including an interview, orientation, background check and training.

*During the COVID-19 pandemic, all volunteers must sign an additional release waiver and must agree to follow all MMCC COVID-19 safety protocols. Applicants for this position should be comfortable interacting with others in an outdoor setting, with both parties wearing face coverings, and 6 feet distancing followed everywhere possible.

Position Impact:

The Pop-up Gift Store Volunteer will play a vital role in the continued fundraising efforts that allow MMCC to continue its mission. All sales from the gift store go to keeping the hospital running. This opportunity is perfect for those that enjoy retail and interacting with different people throughout the day.

Contact:

To apply for this important volunteer role, contact the Volunteer Services Manager at hturkes@marinemammalcare.org.