



## Education Volunteer – Teen

The Marine Mammal Care Center Los Angeles (MMCC) is a hospital for seals and sea lions located in San Pedro. Our mission is to rehabilitate marine mammals with the goal of releasing them back to their natural environment, and to educate the public about our patients and ocean conservation. The National Marine Fisheries Service depends on MMCC to carry out the important goals of the Marine Mammal Protection Act. As a non-profit organization, MMCC's primary funding is provided by individuals, charitable foundations, private businesses, and corporations. MMCC operates with dedicated volunteers and staff working diligently to rehabilitate sick, injured, or malnourished seals and sea lions who are rescued on beaches from north of Zuma all the way to Seal Beach.

### *Role Description:*

Teen Volunteers will assist the Education team with guest interaction, small group tours, and day-to-day operations. This volunteer reports to the Chief Operations and Education Officer and Volunteer Services Manager and will be on-site at the hospital and educational facility in San Pedro, California. Duties include:

- Checking guests in for their reserved weekend tours
- Assisting walk-up guests in filling out Contact Information form
- Ensure positive guest experience for visitors of MMCC
- Educating guests about the patients in our care, ocean health, and ways to make a positive impact

### *Commitment:*

The Teen Volunteer will commit to one shift per week, with the option to switch to every other week once fully trained. Exact shift times may vary but are usually 9:30 am to 1:30 pm or 1:00 pm to 4:00 pm. Volunteers may work longer hours, or more shifts if desired.



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## ***Requirements:***

The volunteer must be between the ages of 14 and 18 years old. Volunteers must have access to reliable transportation to the hospital. The volunteer should be competent in the following areas:

- Able to talk to groups of people of different ages
- A willingness to collaborate and communicate with other volunteers and MMCC staff
- Able to manage time effectively, including coming to shifts on time and completing the full shift
- Able to handle potentially stressful situations with professionalism and composure

The onboarding process consists of filling out an application, creating a profile in Better Impact (for logging volunteer hours), and role-specific training.

## ***Position Impact:***

The Education Teen Volunteer will play a vital role in the mission of MMCC through the education of the public regarding our patients and ocean conservation. By assisting the Education team in providing a smooth check in process for visitors, these volunteers help us achieve our mission of inspiring others to take action and positively impact the future health of our ocean.

This opportunity allows volunteers to learn a great deal about the marine mammals in our local waters and how we impact their environment. This is an excellent opportunity for those that enjoy interacting with others.

## ***Contact:***

To apply for this important volunteer role, contact the Volunteer Services Manager at [kwong@marinemammalcare.org](mailto:kwong@marinemammalcare.org).



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