



Education Volunteer – Tour Guide

The Marine Mammal Care Center Los Angeles (MMCC) is a hospital for seals and sea lions located in San Pedro. Our mission is to rehabilitate marine mammals with the goal of releasing them back to their natural environment, and to educate the public about our patients and ocean conservation. The National Marine Fisheries Service depends on MMCC to carry out the important goals of the Marine Mammal Protection Act. As a non-profit organization, MMCC's primary funding is provided by individuals, charitable foundations, private businesses, and corporations. MMCC operates with dedicated volunteers and staff working diligently to rehabilitate sick, injured, or malnourished seals and sea lions who are rescued on beaches from north of Zuma all the way to Seal Beach.

Role Description:

The Tour Guide Volunteer will assist the Education team with guest interaction, small group tours, and day-to-day operations. This volunteer reports to the Chief of Operations and Education Officer and Volunteer Services Manager and will be on-site at the hospital and educational facility in San Pedro, California. Duties include:

- Guiding visitors along the patient viewing area of the hospital
- Educating visitors about our patients, overall ocean health, and what they can do to make a positive impact
- Ensuring a safe and positive experience for all who visit MMCC

Commitment:

The Tour Guide Volunteer will commit to one shift per week, with the potential to go to a twice per month schedule after initial training. Shift times are 9:45 am to 1:15pm or 1:00pm to 4:15pm but may vary for certain programs or events. Volunteers are expected to commit to a consistent shift for at least six months.



3601 S GAFFEY ST #8, SAN PEDRO, CA 90731 | (310) 548-5677 | MMCCLA.ORG



Continued on page 2

Requirements:

The Tour Guide Volunteer must be 18 years or older. Each volunteer must have reliable transportation to the hospital. Experience in education is beneficial, but not required. The volunteer should be competent in all the following areas:

- Able to talk to groups of people of various ages
- A willingness to collaborate with other volunteers and MMCC Staff
- Able to manage time affectively including coming to shifts on time and completing the full shift
- Able to handle potentially stressful situations with professionalism and composure

The selected candidate(s) will participate in a full volunteer on-boarding process including an application, interview, background check, orientation, and role-specific training.

Position Impact:

The Tour Guide Volunteer will play a vital role in the mission of MMCC through the education of the general public regarding our patients and ocean conservation. By inspiring others and encouraging action, these volunteers impact the future health of our ocean.

This opportunity allows volunteers to learn a great deal about the marine mammals in our local waters and how we impact their environment. This is an excellent opportunity for those that enjoy interacting with others.

Contact:

To apply for this important volunteer role, contact the Volunteer Services Manager at kwong@marinemammalcare.org.



3601 S GAFFEY ST #8, SAN PEDRO, CA 90731 | (310) 548-5677 | MMCCLA.ORG