



Education Volunteer – Teen Greeter

About Us: The Marine Mammal Care Center Los Angeles (MMCC) is a 501(c)(3) non-profit organization and a leader in the field of marine mammal health and conservation. MMCC is the only organization authorized by the National Oceanic and Atmospheric Administration (NOAA) to respond to marine mammals in distress along the entire Los Angeles County coastline from Malibu to Seal Beach, Catalina Island, and at sea. MMCC has rehabilitated nearly 10,000 marine mammals and returned them to their ocean home since its founding in 1992. We rescue more marine mammals per mile of coastline than any other organization in the United States. Located in San Pedro, MMCC operates 7 days a week, 365 days a year, with a staff of 18 and 200 actively engaged volunteers.

Mission and Vision: The mission of the Marine Mammal Care Center is to inspire ocean conservation through marine animal rescue and rehabilitation, education, and research. Our vision is of a healthy ocean ecosystem where people and marine life thrive together. Marine mammals are ecosystem indicators, and these animals provide insights into human and ocean health threats. We are taking action today to support a network of professionals and stewards to protect our shared ocean environment for future generations.

Role Description:

Teen Greeter Volunteers will assist the Education team with guest interaction and visitor operations. This volunteer reports to the Education staff and will be on-site at the hospital and educational facility in San Pedro, California.

Duties include:

- Greeting visitors to the Marine Mammal Care Center
- Preparing for visitors by ensuring that all displays are set up at the beginning of the day and brought inside at the end of the day.
- Checking guests in for their reserved or walk-up visits
- Ensuring positive guest experiences for visitors
- Engaging visitors using MMCC exhibits
- Educating guests about the patients in our care, ocean conservation, and ways to make a positive impact

Greeters are encouraged to continue their personal growth and development with the education team, potentially learning the Education Docent or Gift Store Associate volunteer roles.



Commitment:

Teen Greeter Volunteers will commit to one shift per week, or every other week if arranged with the Volunteer Services Manager. Volunteers may choose to work a morning shift from 9:15 a.m. to 1:00 p.m. or an afternoon shift from 12:15 p.m. to 4:00 p.m. on Fridays, Saturdays, Sundays, or Mondays. Volunteers must commit to a consistent schedule for at least six months.

Requirements:

The volunteer must be between the ages of 15 and 18 years old. Volunteers must have access to reliable transportation to the hospital.

The volunteer should feel comfortable in the following areas:

- Ability to talk to groups of people of different ages
- A willingness to collaborate and communicate with other volunteers and MMCC staff
- Ability to manage time effectively, including coming to shifts on time and completing the full shift
- Ability to handle potentially stressful situations with professionalism and composure

Position Impact:

Teen Greeter Volunteers play a vital role in the mission of MMCC by providing visitors with an educational experience of our work in ocean conservation. By assisting the Education team in providing a smooth check-in process for visitors, these volunteers help us achieve our mission of inspiring others to take action and positively impact the future health of our ocean. This opportunity allows volunteers to learn a great deal about the marine mammals in our local waters and how we impact their environment. This is an excellent opportunity for those who enjoy interacting with others.

Contact:

For questions or to apply for this important volunteer role, contact the Volunteer Services Manager, Kelsey Wong (she/her), at kwong@marinemammalcare.org.