



## Education Volunteer – Teen Greeter

**About Us:** Marine Mammal Care Center Los Angeles (MMCC) is the only year-round organization authorized by the National Oceanic and Atmospheric Administration (NOAA) dedicated to the rescue, rehabilitation, and release of sick and injured marine mammals in Los Angeles County. Since 1992, MMCC has treated over 10,000 patients suffering from malnutrition, entanglement, domoic acid poisoning, and other human and environmental threats.

In addition to lifesaving care, MMCC serves as a hub for ocean conservation education, offering immersive programs to inspire the next generation of environmental stewards. MMCC's work is grounded in science, compassion, and community engagement, and it plays a vital role in protecting marine life along Southern California's coastline.

By addressing the urgent needs of stranded animals and sharing their stories with the public, MMCC connects people to the ocean and empowers them to take action for a more sustainable future.

**Mission and Vision:** The mission of the Marine Mammal Care Center Los Angeles is to inspire ocean conservation through marine mammal rescue and rehabilitation, education, and research. Our vision is of a healthy ocean ecosystem where people and marine life thrive together.

### Role Description:

Teen Greeter Volunteers will assist the Education team with guest interaction and visitor operations. This volunteer reports to the Education staff and will be on-site at the hospital and educational facility in San Pedro, California.

Duties include:

- Greeting visitors to the Marine Mammal Care Center
- Preparing for visitors by ensuring that all displays are set up at the beginning of the day and brought inside at the end of the day.
- Checking guests in for their reserved or walk-up visits
- Ensuring positive guest experiences for visitors
- Encouraging visitors to make a lasting impact by making a pledge at the Pledge Wall
- Greeters are encouraged to continue their personal growth and development with the education team, potentially learning the Education Docent or Gift Store Associate volunteer roles.

### Commitment:



Teen Greeter Volunteers will commit to one shift per week or every other week if arranged with the Volunteer Services Manager. Volunteers may choose to work a morning shift from 9:15 a.m. to 1:00 p.m. or an afternoon shift from 12:15 p.m. to 4:00 p.m. on Fridays, Saturdays, Sundays, or Mondays. Volunteers must commit to a consistent schedule for at least six months. Volunteer schedules (weekly, alternating weeks, etc.) must be established with the Volunteer Services Manager at the start of the volunteer's commitment or with fair notice if changes are needed.

### **Requirements:**

The volunteer must be between the ages of 15 and 18 years old. Volunteers must have access to reliable transportation to the hospital.

The volunteer should feel comfortable in the following areas:

- Ability to talk to groups of people of different ages
- A willingness to collaborate and communicate with other volunteers and MMCC staff
- Ability to manage time effectively, including coming to shifts on time and completing the full shift
- Ability to handle potentially stressful situations with professionalism and composure

### **Position Impact:**

Teen Greeter Volunteers play a vital role in the mission of MMCC by providing visitors with an educational experience of our work in ocean conservation. By assisting the Education team in providing a smooth check-in process for visitors, these volunteers help us achieve our mission of inspiring others to take action and positively impact the future health of our ocean. This opportunity allows volunteers to learn a great deal about the marine mammals in our local waters and how we impact their environment. This is an excellent opportunity for those who enjoy interacting with others.

### **Contact:**

For questions or to apply for this important volunteer role, contact the Volunteer Services Manager, Kelsey Wong (she/her), at [kwong@marinemammalcare.org](mailto:kwong@marinemammalcare.org).