



Hospital Volunteer

About Us: Marine Mammal Care Center Los Angeles (MMCC) is the only year-round organization authorized by the National Oceanic and Atmospheric Administration (NOAA) dedicated to the rescue, rehabilitation, and release of sick and injured marine mammals in Los Angeles County. Since 1992, MMCC has treated over 10,000 patients suffering from malnutrition, entanglement, domoic acid poisoning, and other human and environmental threats.

In addition to lifesaving care, MMCC serves as a hub for ocean conservation education, offering immersive programs to inspire the next generation of environmental stewards. MMCC's work is grounded in science, compassion, and community engagement, and it plays a vital role in protecting marine life along Southern California's coastline.

By addressing the urgent needs of stranded animals and sharing their stories with the public, MMCC connects people to the ocean and empowers them to take action for a more sustainable future.

Mission and Vision: The mission of the Marine Mammal Care Center Los Angeles is to inspire ocean conservation through marine mammal rescue and rehabilitation, education, and research. Our vision is of a healthy ocean ecosystem where people and marine life thrive together.

Role Description:

The Hospital Volunteer position offers individuals an opportunity to learn how our wildlife hospital provides medical care, housing, and nutrition to seals and sea lions in distress and to participate in their rehabilitation. These volunteers will assist in the patient care necessary to provide our patients with a second chance at life. Hospital volunteers report to the Hospital staff on their scheduled shifts and will be on-site at the Marine Mammal Care Center in San Pedro. Duties may include:

- Thawing and sorting frozen fish
- Making gruel for patients not eating whole fish
- Washing dishes
- Monitoring water quality
- Cleaning pen areas
- Assisting in the feeding of patients
- Physically restraining patients as needed
- Assisting with patient admission



- Collecting and entering data into electronic medical records
- Collecting patient information for NOAA and scientific research
- Participation in patient release
- Working alongside Hospital Volunteers, Interns, and Staff

All volunteer duties will be taught per staff discretion based on patient caseload, confidence in the applicant's skill level, and availability of staff to properly, safely, and effectively teach new skills.

Commitment:

Hospital Volunteers will commit to one shift at the same time each week. Volunteers must commit for a minimum of one year, with longer commitments preferred. The shift will be selected during the onboarding process based on the volunteer's availability and MMCC's shift needs. Volunteers will work alongside Hospital staff, interns, and volunteers on both morning and afternoon shifts. The morning shift runs from approximately 7:00 am - 12:00 pm. The afternoon shift runs from approximately 12:00 pm - closing. Exact shift times will vary based on patient caseload.

Volunteers will be on a probationary period for the first 90 days from their start date. If a volunteer misses 3 shifts in the first 90 days (either excused or unexcused), their position will be forfeited. Excessive absences (determined by supervisors) will result in forfeiture of position.

Requirements:

The Hospital Volunteer must be 18 years or older. Participants must have their own housing, medical insurance, accommodations, and reliable transportation. A background check will be required upon acceptance into the program. No previous animal care experience is required as training will be provided on shift. The volunteer should be physically capable of standing for long periods, squatting and kneeling, lifting up to 50 pounds, and be comfortable in the following areas:

- Quick learner
- Time Management
- Flexibility
- Following instructions and ability to take initiative
- Stress Management/Composure
- Team player
- Basic math skills (addition, subtraction, multiplication, division, and unit conversions)
- Must effectively communicate in written and spoken English



The selected candidate will participate in a full screening and onboarding process, including an interview, background check, orientation, and training.

Position Impact:

The Hospital Volunteer plays a vital role in the care of our patients. Volunteers will likely work with all three of our most common species: California Sea Lions, Northern Elephant Seals, and Pacific Harbor Seals. They also build lasting relationships with fellow volunteers, interns, and staff members.

Contact:

For questions or to apply for this important volunteer role, contact the Volunteer Services Manager, Kelsey Hashimoto (she/her), at khashimoto@marinemammalcare.org and include a resume and cover letter.